



The Medicare-Medicaid Coordination Office (MMCO) invites you to participate in the first Resources for Integrated Care (RIC) Integrated Care Community of Practice (ICCoP) -- a learning community of health plans and provider organizations seeking to incorporate meaningful member feedback into an organizational governance structure. The ICCoP will be organized and facilitated by experts from RIC, MMCO's provider technical assistance contractor, and will include faculty from Community Catalyst.

Last year, RIC highlighted promising practices around meaningful member governance in the 2019 Member Engagement in Plan Governance Webinar series

(https://resourcesforintegratedcare.com/MemberEngagement/2019_ME_Plan_Governance_Webinar_Series/Overview). The ICCoP seeks to build on the promising practices from the prior webinars by

convening a small group of health plans and provider organizations seeking to enhance their approaches to member engagement in governance.

This opportunity will be available for 8-12 health plans and provider organizations who serve people who are dually eligible for Medicare and Medicaid. Participants will receive technical assistance from SMEs and participate in iterative learning along with plan peers. Open to all interested organizations serving dually eligible individuals, this may be of particular interest to MMPs and PACE organizations that have requirements specific to member representation in health plan governance.

This community of practice will run from February through June 2020 and is open to staff with direct responsibility for engaging members at the plan or organization governance level (e.g., in the Board of Directors, a Consumer Advisory Committee, in quality improvement activities). For more information, please visit the links below:

More information about the ICCoP is available on the FAQ page here:

https://www.resourcesforintegratedcare.com/sites/default/files/FAQs_FINAL.pdf

The application to participate in the ICCoP is available here:

<https://www.surveymonkey.com/r/ICCoPApplication>

The deadline to apply is January 24, 2020.

For further information, contact: Gretchen Nye, Gretchen.nye1@cms.hhs.gov, or RIC@lewin.com.